



Peninsulas Emergency Medical Services Council, Inc.
Performance Improvement Committee
Regular Session

AGENDA

Thursday, December 20, 2018

PEMS – Dunston Room

*Teleconference at <https://global.gotomeeting.com/join/549829429>

Audio: (872) 240-3412 Access Code: 549-829-429

1. Call to Order
2. Introductions
3. Approval of Minutes
 - 9-8-18
4. Membership Changes
 - None
5. Staff Report
 - Contract Deliverables & PEMS Announcements
6. Old Business
 - Order of PI Projects
 - i. 1st Quarter FY2019 – Planning/Other Initiatives (July – Sept 2018)
 1. Sepsis
 2. HEMS Utilization
 - ii. 2nd Quarter FY2019 (Oct – Dec 2018)
 1. Trauma
 - iii. 3rd Quarter FY2019 (Jan – Mar 2019)
 1. Stroke
 - iv. 4th Quarter FY2019 (Apr – June 2019)
 - Report on 1st Quarter 2019 Project Progress
7. New Business
 - L. Miller –Injury List in NEMSIS.
 - TBD
8. Good of the Order
 - Membership Roundtable
 - EMS Education Initiatives during 1st Quarter 2019 (July – Sept)
 - Next Meeting: **Thursday, March 14, 2019 @ 3:00 p.m.**
 - **Important Dates:**
 - VCU Trauma Symposium March 22, 2019 – Richmond
 - Hampton Roads Trauma Symposium April 26, 2019 – Williamsburg
 - CHKD Pediatric Trauma Symposium May 17, 2019 – Norfolk
 - Verify Attendance
9. Adjournment to Executive Session
 - MIR Reviews – Paul Hoyle

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Peninsulas Emergency Medical Services Council, Inc.

PO Box 1297, 6876 Main Street

Gloucester, VA 23061

Office (804) 693-6234 - Fax (804) 693-6277

PEMS PIC Meeting Minutes

A Subcommittee of the Medical Advisors Committee

Meeting Date: 12-20-18

Meeting Location: PEMS Office

Chaired By: L. Miller

Begin Time: 3:00 p.m.

End Time: 4:06 p.m.

Minutes Submitted By: D. Thomas

Draft Approved Date: 3-14-19

Members Present:	Members Absent:	Staff:	Others:
Coy, Damien	Balog, Tony	Hoyle, Paul	
Doak, Melissa	Baylous, Denise	Thomas, Debbie	
Erwin, Eleanor	Beam, Shanon		
McClain, Scott	Beck, Craig		
Miller, Lou Ann (Chair)	Brann, Jimmy		
Samuels, Gary	Davis, Linda		
Shahan, Phil	Klink, Shannon		
Thimons, Erica	Messina, Lorie		
	Packett, Jamie		
	Parker, Sarah		
	Prata, Tony		
	Smith, Thamera		
	Stevens, Ashlee		

Item	Discussion	Action Required	By Whom/When
Call to Order	By L. Miller at 3:01 p.m.		
Introductions	Members introduced as listed above.		
Approval of Minutes	Minutes from 09-20-18 approved without changes.		

Item	Discussion	Action Required	By Whom/When
Membership Changes	None		
Staff Reports	D. Thomas reports that PEMS is working on their 2nd Quarter (FY2019) report for submission to OEMS. Additionally, reports that the PEMS redesignation packet has been completed and submitted to OEMS-waiting to hear when the site visit will be; most likely in February 2019.		
Old Business	<p>FY2019 PI Projects Discussed the project planning calendar for FY 2019. Group opted to make the 1st quarter General EMS Project as Sepsis going forward into FY 2020 and beyond.</p> <p><u>PROJECT CALENDAR FOR FY2019/2020:</u> 1st Quarter – Report in December – Sepsis 2nd Quarter – Report in March - Trauma 3rd Quarter – Report in June - Stroke 4th Quarter – Report in September - STEMI</p> <p><u>General EMS PI Project – SEPSIS</u> D. Thomas reports that response to the Survey Monkey regarding thermometers on ambulances did not get many responses. All units have thermometers, but the type and useage vary greatly across the responses. The most common were tympanic thermometers for ease of use. The main factor influencing their choice was cost.</p> <p>M. Doak reports that YCFLS is working on a Sepsis training initiative for all of their personnel. RRMC shared their staff education to standardize training across the board. They are excited about it and hope to be the first department in our region to start using lactate meters. They know they need thermometers. Also states that there are some other meters that are not as expensive as the iSTAT but they are working to see if the CLIA waiver for RRMC lab will allow them. L. Miller states that YCFLS project would be a good pilot program and asks that they keep us informed. M. Doak states they are using the information and guidance from Sepsis Alliance.org</p> <p><u>General EMS PI Project – HEMS</u> Discussion regarding use of HEMS in the field. Difficult to figure out how to gather the data. P. Hoyle states this was in response to the HEMS legislation last year. G. Samuels reports that the HEMS legislation that WAS passed does not affect EMS...it affects hospitals. Much discussion about the value of gathering the data and the great difficulty in doing so. The group decided not to pursue HEMS project further at this point.</p>	Ongoing data collection	D. Thomas
New Business	L. Miller brings up issues with the failure of many EMS providers to use the Injury List in NEMSIS/ImageTrend. This creates a problem for the hospital to get appropriate data in a timely		

Item	Discussion	Action Required	By Whom/When
	<p>manner. It is suggested that PEMS address this with an article on the website and to stress the importance of using prehospital triage destination rationale. P. Hoyle states that it's a default within the ePCR. Agencies can remove the default, but many either don't do it or know they can do it. M. Doak states that YCFLS is currently doing a huge education push on documentation. It may be in the narrative but the provider just isn't clicking the boxes. She states there is a need to educate on WHY we need them to do this, what it is used for and why it isn't just one more thing they need to do.</p> <p>P. Hoyle suggests that someone provide him with a website article. We could also do a documentation piece as part of the protocol roll outs that will be coming out, because all providers in the region get the protocol updates so that would guarantee it gets out to everyone at least once.</p> <p>M. Doak will share their education information so that we can use this as part of the rollout presentation.</p>	<p>Website Article Develop education piece for the rollout.</p> <p>Send education information to PEMS.</p>	<p>D. Thomas, P. Hoyle & L. Miller</p> <p>M. Doak-ASAP</p>
Good of the Order	<p>Membership Roundtable</p> <ul style="list-style-type: none"> • EMS Training Initiatives during 1st Quarter FY19 (July-Sept 2018) <ul style="list-style-type: none"> ○ JCCFD will be presenting an AEMT class in February, have a few slots open. Does not want a general announcement on PEMS website because space is so limited, but wanted to share with this group. ○ LouAnn fills group in on the Stop the Bleed initiative the Trauma Task Force and PEMS want to work on in the coming months. Will be gathering info and planning to target nurses/teachers at schools in the region. JCCFD already doing this in their area. ○ YCFLS has Sepsis training and documentation training going on as reported above. ○ G. Samuels states that Central EMS Education Expo will be March 1-3, 2018 and there is collaboration between VCU, Bon Secours, Hanover, Chesterfield and Henrico. This is the 10th anniversary of the CEMS Expo and registration will open soon. • S. McClain states that Nightengale is now fully functional IFR Flight program which will allow them to fly when weather is marginal. After 6 months current guidelines will become even less stringent. Gives an example of getting a patient out of SWRMC because they now have that IFR approach into Williamsburg. <p>Next Meeting: March 14, 2019 @ 3:00 p.m.</p> <p>Important Dates:</p> <ul style="list-style-type: none"> • Central EMS Education Expo March 1-3, 2019 – Richmond • VCU Trauma Symposium March 22, 2019 – Richmond • Hampton Roads Trauma Symposium April 26, 2019 – Williamsburg • CHKD Pediatric Trauma Symposium May 17, 2019 – Norfolk. 		
Adjourn	Adjourned to Executive Closed Session for MIR reviews.		

Item	Discussion	Action Required	By Whom/When
Closed Session	<p>All participants on secure lines for review of MIRs.</p> <p>P. Hoyle reviewed the following:</p> <ul style="list-style-type: none"> • 1) MIR18-010 Clinical case from YCFLS regarding a diversion of 26 y o f from SWRMC to RRMCM. Dr. Erwin states she believes there were multiple calls on this and the doctor believed they were diverting the pregnant patient. P. Hoyle states he needs to check into this further. M. Doak states she pulled up this report from YCFLS and the patient referenced in this MIR was not pregnant. • 2) MIR18-008 – Failure to leave ePCR at hospital - CLOSED • 3) MIR18-013 – Failure to leave ePCR at hospital - CLOSED • 4) MIR18-014 – Failure to leave ePCR at hospital - CLOSED • 5) MIR18-017 – Failure to leave ePCR at hospital - CLOSED <p>These four involved NNFD, HFD & YCFLS but there are seven other MIRs he is working on and there doesn't seem to be any consistency between agencies or providers as to why these reports are missing. All were done and uploaded per the agency. He states RRMCM is being very aggressive in reporting these but D. Thomas has asked members of STEMI & STROKE to report on their missing reports using the MIRs as well because she has heard from every hospital complaining about missing reports. P. Hoyle states he doesn't see any obvious reason for why these reports didn't get to the hospitals. P. Hoyle states he thinks there may be intermittent upload/technological issues and hopes that once we get enough data we can go to the state and/or ImageTrend regarding these problems.</p> <p>G. Samuels reports on a missing report on a transport from a nursing home. Even the nursing home doesn't have any documentation on who they called for transport.</p> <p>Having no further business to discuss, the Executive Session was closed at 4:06 pm</p>		

FY2019

Please initial attendance under today's meeting date.

Member	Email	Organization	Position	09-27-18	12-12-18	03-14-19	06-13-19
Balog, Tony 804-694-9164	tony.balog@gvfrs.org	Gloucester Volunteer Fire and Rescue	At-Large	X			
Baylous, Denise 757-575-7495	dxbaylou@sentara.com	Nightingale	Helicopter EMS				
Beam, Shanon 704-578-3109	shanon.beam@vcuhealth.org	LifeEvac 3	Helicopter EMS				
Beck, Craig 757-585-2254	craig.beck@rivhs.com	Riverside Doctors' Hospital	At-Large				
Brann, Jimmy 804-443-4059	jbrann@essex-virginia.org	Essex County Emergency Medical Services	Career EMS				
Coy, Damien 757-603-1276	damien.coy@jamescitycountyva.org	James City County Fire Department	At-Large		TC		
Davis, Linda	linda_davis@bshsi.org	Bon Secours Rappahannock General	At-Large				
Doak, Melissa 757-256-8154	melissa.doak@yorkcounty.gov	York County FLS	Fire-Based EMS		TC		
Erwin MD, Eleanor (VC) 757-435-3854	eaerwin@gmail.com	James City County Fire Department, Eastern State	Operational Medical Director	TC	TC		
Klink, Shannon 804-815-9793	shannon.klink@rivhs.com	Riverside Walter Reed Hospital	At-Large	X			
McClain, Scott 757-318-8958	srmclai@sentara.com	Nightingale (Alternate)	Helicopter EMS		TC		
Messina, Lorie 804-776-6875	lorie@va.metrocast.net	Middlesex County Volunteer Rescue Squad	Volunteer EMS				
Miller, Lou Ann (C) 757-594-2692	louann.miller@rivhs.com	Riverside Regional Medical Center	At-Large	X	<i>LM</i>		
Packett, Jamie	james.packett@vafb.com	Mid County Volunteer Rescue Squad	Volunteer EMS				
Parker, Sarah 804435-8544	sarah_barrack@bshsi.org	Bon Secours Rappahannock General	At-Large				
Prata, Jr., Anthony 757-544-7335	prataa@yorkcounty.gov	York County FLS	Fire-Based EMS				
Samuels, Gary 804-305-0025	gary.samuels@hcahealthcare.com	Bon Secours Healthcare	At-Large	X	<i>AS</i>		
Shahan, Phil 804-761-8635	pnshahan@gmail.com	Mid County Volunteer Rescue Squad	Volunteer EMS	TC	TC		
Smith, Thamera 757-736-1040	tksmith@sentara.com	Sentara Careplex Hospital	At-Large	TC			
Stevens, Ashlee 757-592-1387	ashlee_stevens@bshsi.org	Bon Secours Mary Immaculate Hospital	At-Large				
Thimons, Erica 757-984-8011	elthimon@sentara.com	Sentara Williamsburg Regional Medical Center	At-Large	X	TC		
Thomas, Debbie 804-693-6234	dthomas@vaems.org	Peninsulas EMS Council	Staff Facilitator		<i>DT</i>		

FY2019

Please initial attendance under today's meeting date.

Member	Email	Organization	Position	09-27-18	12-12-18	03-14-19	06-13-19
Guest							
PAUL HAYCE	PHAYCE@JEMS.ORG	PENJ					