



*****URGENT MESSAGE*****

SITUATION: Mary Immaculate Hospital Cardiac Catheterization Lab

“TEMPORARY INTERRUPTION IN SERVICE NOTICE”

- The **MIH Cardiac Catheterization Lab** will **NOT BE AVAILABLE** on
 - July 1, 2019 until July 8, 2019 7:00 AM
 - July 19, 2019 at 5:00 PM until July 22, 2019 7:00 AM.

MIH will be on “STEMI” diversion during these time periods and may divert chest pain patients on a case by case basis based on presenting signs and symptoms.

Please contact MIH early with all patient reports.

MESSAGING:

Mary Immaculate Hospital is dedicated to providing the highest quality care and services to our patients. We recognize the importance of being transparent and communicating any temporary interruption in services to the EMS community to maintain patient safety.

A temporary interruption of services for the Cardiac Catheterization Lab is being experienced during the posted dates and times. We apologize for the inconvenience and assure you our leadership is working to mitigate the situation in a timely manner.

Mary Immaculate Hospital will update all agencies during these temporary service interruptions and may divert patients as required on a case by case basis.

ACTIONS:

- **Emergency Department:**
 - **Notify the following EMS agencies/key personnel and their respective Emergency 911 Communications Centers of this outage. The communication should be confirmed electronic and/or Fax, followed up by confirmed communication by telephone contact.**
 - **MIH will place Special “STEMI” Diversion notice on VHHA Hospital website.**
- **Administration:**

- **Coordinate with our contracted ambulance transport service, Lifecare Ambulance Service, regarding availability within 15 minutes at MIH during these downtimes.**
- **Newport News Fire Department should be utilized as a last resort to transfer patients to a higher level of care during the STEMI diversion.**
- **Notification of PCI hospital receiving patients from MIH to make them aware of our temporary interruption in services.**

Target Agencies and 911 Centers:

- Newport News Fire Department (Newport News 911)
- York County Fire and Life Safety (York, Poquoson, and Williamsburg 911 Center)
- Poquoson Fire and EMS (York, Poquoson, and Williamsburg 911 Center)
- Abingdon Fire and Rescue (Gloucester 911)
- Gloucester Fire and Rescue (Gloucester 911)
- Hampton Fire (Hampton 911)
- Lifecare Ambulance Service
- Military Facilities
 - Ft. Eustis, Yorktown Naval Weapons Station, and Langley Air Force Base
- James City County (James City County 911)
- Williamsburg Fire (York, Poquoson, and Williamsburg 911 Center)
- HEMS Programs
 - Life EVAC 3 – Air Methods, PHI - Air Care, Nightingale