



Peninsulas EMS Council Inc.

Regional EMS Plan (2014-2016)



Peninsulas EMS Council, Inc.
6898 Main Street
Gloucester, VA 23-61-1297
Phone: (804) 693-6234 – Fax: (804) 693-6277
Email: pems@vaems.org
www.peninsulas.vaems.org

Adopted: 19 March, 2014
Reviewed: 16 March, 2016

Introduction

The strategies and initiatives contained herein are developed to provide the Council and staff guidance in regional emergency medical services issues over a protracted period of time. This document is not a “recipe” for day-to-day management or oversight activities because it represents a broad-brush approach addressing the bigger picture surrounding provision of services and interactions between stakeholders. In that this document focuses on strategies of most value to the Council and its emergency medical services partners in the region of responsibility, details are not included (It is merely a “road-map”).

Our Mission

The primary mission of the Peninsulas Emergency Medical Services Council, Inc. is to assist local emergency medical services components and to assess, identify, coordinate, plan and implement an efficient and effective regional emergency medical services delivery system in partnership with the Virginia Office of EMS and the Virginia EMS Advisory Board.

Core Strategies and Key Initiatives

Core Strategy 1 – Develop Partnerships

- 1.1 Support programs and initiatives that recognize excellence in EMS
 - 1.1.1 Coordinate, evaluate and revise as required the Regional EMS Awards Program
- 1.2 Develop and strengthen regional recruitment and retention efforts
 - 1.2.1 Support and facilitate National EMS Week activities in the region
 - 1.2.2 Support and participate in the Virginia Recruitment and Retention Network
- 1.3 Facilitate discussion of community based Paramedicine between agencies, jurisdictions, stakeholders, regulators and legislatures
- 1.4 Facilitate discussion of behavioral health resources for prehospital emergency medical care
- 1.5 Assist agencies and jurisdictions in regional EMS emergency preparedness efforts
 - 1.5.1 Support EMS agencies in development of continuity of operations planning

Core Strategy 2 – Create Tools and Resources

- 2.1 Support and coordinate with state initiatives allowing use of Virginia Prehospital Information Bridge data to produce research promoting evidence-based medical care in the Peninsulas region
- 2.2 Assist agencies and jurisdictions in developing and implementing EMS mutual aid plans and agreements
- 2.3 Assist agencies and jurisdictions in adoption of National Incident Management System (NIMS) throughout the region
- 2.4 Facilitate development of and promote programs that emphasize safety, wellness, and the physical health of EMS personnel
 - 2.4.1 Engage agencies, jurisdictions and stakeholders in unintentional injury, illness and violence prevention efforts
- 2.5 Coordinate, evaluate and revise as required the Regional Ambulance Restocking Agreement
 - 2.5.1 Investigate opportunities for regional cost savings through bulk purchasing.
- 2.6 Use technology to provide accurate and timely communication within the PEMS region
 - 2.6.1 Administer and maintain a public Peninsulas EMS Council website, list server and associated social media outlets
- 2.7 Coordinate, evaluate, facilitate and revise as necessary a regional medication box program
 - 2.7.1 Produce and implement a written policy document governing management of a Regional Medication Box Program
 - 2.7.2 Evaluate and revise Regional Medication Box Program as necessary
 - 2.7.3 Develop and implement a mechanism for real-time inventory and accountability of regional medication boxes.
 - 2.7.4 Improve system for maintenance and replacement of regional medication boxes
 - 2.7.5 Produce mechanism to address shortfalls affecting the EMS pharmacy supply system
- 2.8 Monitor pending and current EMS issues and legislation, evaluating for impact on EMS services, agencies, jurisdictions and stakeholders

Core Strategy 3 – Develop Infrastructure

- 3.1 Develop and strengthen the Board of Directors
 - 3.1.1 Review and revise board governing documents as needed
 - 3.1.2 Cultivate further board member participation by educating members and providing

resources

3.1.3 Utilize a board member orientation program to optimize board member familiarity with Peninsulas EMS Council structure, programs, obligations and operations

3.2 Develop and strengthen the Peninsulas EMS Council staff

3.2.1 Ensure adequate staffing, policies and procedures to support the mission of the Council

3.2.2 Provide ongoing workforce development and supporting resources to maintain a proficient and productive staff

3.2.3 Evaluate and revise as needed the Peninsulas EMS Council Policy and Procedures

3.3 Maintain VDH Regional Council designation

3.4 Supplemental support, contracts and projects

3.4.1 Support projects and initiatives of the Hampton Roads Metropolitan Medical Response System

3.4.2 Support projects and initiatives of the Hampton Roads Urban Area Security Initiative program throughout the Hampton Roads, Middle Peninsula and Northern Neck Planning Districts

3.4.3 Support projects and initiatives of the Eastern Region Virginia Healthcare Coalition

3.4.4 Provide administrative and logistical support to Virginia-1 Disaster Medical Assistance Team

3.5 Assist agencies, jurisdictions and hospitals in developing and implementing interoperability in EMS communications

3.5.1 Promote emergency medical dispatch standards and accreditation among 911 PSAPs in the region

3.6 Facilitate and support development of resources for provision of EMS education in the region

3.6.1 Facilitate and support initial certification programs and EMS continuing education within the region

3.6.2 Coordinate with state to facilitate distance, on- and off-line continuing education methodologies

3.6.3 Ensure delivery of EMS continuing education to underserved and geographically remote areas of the region

3.6.4 Participate in and support the Regional EMS Instructor Network as required

3.7 Administer Consolidated Test Sites as required per state CTS policies

3.7.1 Support and facilitate mechanisms to ensure an adequate number of qualified and accessible CTS staff and evaluators

3.8 Support development of leadership and management standards for EMS leaders

3.9 Coordinate, evaluate and revise as required the Critical Incident Stress Management Program

3.9.1 Facilitate and host the regional CISM Team

3.10 Facilitate and support agencies and jurisdictions in preparation and review of RSAF and other grant programs within the region

Core Strategy 4 – Assure Quality and Evaluation

4.1 Evaluate and revise the Regional EMS Plan as required

4.2 Coordinate, evaluate and revise medical direction within the Peninsulas region

4.2.1 Review and recommend policies and standards to provide guidance to EMS agencies, providers and physicians regarding prehospital medical patient care

4.2.2 Assist EMS agencies and operational medical directors in evaluating individual provider competency in applying regional EMS protocols

4.2.3 Provide guidance to the regional EMS system through medical oversight in the areas of regional EMS protocols, on-line medical direction, and performance improvement

4.3 Coordinate, evaluate and revise as required regional performance improvement programs

4.3.1 Provide guidance and support to agencies and jurisdictions regarding quality assurance and performance improvement

4.3.2 Perform performance improvement projects and studies supporting the provision of evidence-based medical care in the Peninsulas region

4.3.3 Review and revise the Regional EMS and Trauma Triage Performance Improvement Plans as required

4.4 Coordinate, evaluate and revise as required the Regional Trauma Triage Program

4.4.1 Review and revise as required the Regional Trauma Triage Plan

4.4.2 Evaluate system for levels of under- and over-triage by prehospital EMS providers

4.5 Coordinate, evaluate and revise as necessary the Regional ST Elevated Myocardial Infarction (STEMI) Program

4.5.1 Review and revise as necessary the Regional STEMI Plan

4.5.2 Coordinate with stakeholders to improve public education regarding STEMI

- 4.6 Coordinate, evaluate and revise as required the Regional Stroke Triage Program
 - 4.6.1 Review and revise as necessary the Regional Stroke Triage Plan
 - 4.6.2 Coordinate with stakeholders to improve public education regarding stroke

- 4.7 Coordinate, evaluate and revise as required the Regional Mass Casualty Incident/Medical Surge Program
 - 4.7.1 Review and revise as required the PEMS/TEMS Hampton Roads Mass Casualty Incident Response Guide