



Peninsulas Emergency Medical Services Council, Inc.

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PEMS EMS Operations Committee Meeting Minutes

A PEMS Council Standing Committee

Meeting Date: 01-09-2024

Meeting Location: Virtual MS Teams

Chaired By: Melissa Doak

Begin Time: 2:00 p.m.

End Time: 3:07 p.m.

Minutes Submitted By: Steve Pincus

Draft: Approved X Date: 4-9-24

Members Present:	Members Absent:	Staff:	Others:
Balderson, Calvin (TC)	Ashe, Ryan	Brophy, Kevin	
Breitbeil, Tom (TC)	Barton, Valerie	Pincus, Steve	
Doak, Melissa (C) (TC)	Baylous, Denise	Player, Michael (TC)	
Fenske, Ciera (TC)	Bergman, Scott	Thomas, Debbie (TC)	
Moore, Creig (TC)	Brown, Ronald	Veach, Travis (TC)	
Mounts, Kevin (TC)	Byrd, Blake		
Paulette, Mitch (VC) (TC)	Buchanan, Chris		
Samuels, Gary (TC)	Cease, William		
Tucker, John (TC)	Dougherty, Jason		
Vest, Ellen (TC)	Griffiths, Darryll		
	Hunter, Greg		
	Jensen, Matt		
	Kerns, Lewis		
	Lefever, Jeremy		
	Louka, Amir		
	Main, Cody		
	McDaniel, Nick		
	Payne, Christopher		
	Prata, Tony		
	Quinerly, Nikosha		
	Reaves, Stacy		
	Reinhardt, Joey		
	Rodman, Jason		

Members Present:	Members Absent:	Staff:	Others:
	Sink, Betsy		
	Smith, Matt		
	Young, Chris		
	Young, John		

Item	Discussion	Action Required	By Whom/When
1. Call to Order	The chair, Mellissa Doak called the meeting to order at 2:00 p.m.		
2. Introductions	Members present introduced themselves and gave the organization that they were affiliated with.	Record Attendance	Steve
3. Approval of Minutes 07-11-23*	Melissa Doak asked whether there were any changes needed in the previous meeting minutes. There were not any. Creig Moore made a motion to accept the minutes as written. Calvin Balderson provided the second to the motion. There was no discussion. Vote was taken and passed.	Change Minutes from 10-24-23 from draft to final and submit	Steve
4. Membership/Appointments	<p>a. <u>Sentara Careplex</u> – Steve Pincus relayed to the committee that there had been some leadership changes at Sentara Careplex, and that he had spoken with Nikosha Quinnerly who has moved up in leadership role. She requested that Ashley Lee, BSN (New E.D. Charge Nurse) and Zachary Martin R.N. be added to the committee with Ashley being the primary for Careplex. Motion was made by Creig Moore and a second was provided by Calvin Balderson. There was no discussion. A vote was taken and motion carried unanimously</p>	Update roster to add Ashley Lee as Sentara Careplex’s primary and Zachary Martin as the Alternate	Kevin
5. PEMS Staff Reports	<p>a. Amy Ashe – Debbie Thomas stated that she had spoken with Amy and that the MAC approved the Behavioral Health protocol. Dr. Louka combined the adult and the pediatric protocols. These will be in the 2024 protocol roll out.</p> <p>b. Joann King – Travis Veach stated that he had spoken with Joann and that she finished up a lot of work with ECPI and also helped the community colleges in getting approximately 70 providers through the curriculum. She is also working on the Extraordinary Measures Protocol.</p> <p>c. Debbie Thomas. – Debbie prepared a PowerPoint presentation where she provided data for STEMI, Stroke, and Trauma responses. In the Trauma section Debbie stated there is some disparity in how it is reported when patients get transported to a Level-1 or Level-2 Trauma Center. This may be the result of patients getting transported by helo. She asked for ideas on how to capture the final destination of the patient in a pull-down menu rather than the narrative.</p> <p>For STEMI Debbie reported that 96% of the patients did receive aspirin if they met the criteria. She is going to try to check on the remaining 4%. Debbie also reported that 77% of patients got a 12-lead in less than ten minutes after arrival and 65% got the 12-lead in less than 5 minutes after arrival. The on-scene time was 21 minutes and 8 seconds. This show improvement from the last quarter times. There was additional discussion about STEMI Alerts being given to the</p>		

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	<p>hospital. Providers should be reminded that there is a check box that indicates if a STEMI Alert is given.</p> <p>There was further discussion between committee members regarding the final destination of the patients. It was determined that agencies who bill have to report the location where they transport the patient which may be to a landing zone – not a hospital E.D.</p> <p>For the stroke component of Debbie’s presentation, she reported that the goal for agencies should be less than twenty minutes on scene and in the 90th percentile the time was 27 minutes and 24 seconds. She stated that she believed that most of the outliers were in rural areas. Debbie also stated that 93% of the patients did receive a glucose check. She stated that she thinks may be because of incomplete documentation. She asked agencies to please look at this during their reviews of the reports, and also that the providers are including RACE Scores.</p> <p>d. Travis Veach – Travis reported that there are some big changes coming to the Med box program. All of the pharmacies in the PEMS region are in support of what we are currently doing, but new FDA and DEA regulations are going to require changes. At the minimum, agencies are going to have to acquire a CSR. He is available to assist with that and has a lot of answers to the process since he spoke with the Board of Pharmacy inspector. He also reported that during PICO committee meeting there was concern as to when and how Pulsara was going to be rolled out. The hospitals like how Texas hospitals are using it.</p> <p>Melissa Doak reported that there is a state-wide committee working on the medbox issue. The pharmacies do currently support medbox systems throughout the Commonwealth in the various forms, but because of two laws that are moving, one that is going to take effect November 1st of 2024, which no one anticipated. At least from the EMS side of the House, no one anticipated that law or regulation would be occurring. The long-awaited DEA announcement that we're waiting for the rulemaking change to come that was due November of 23 and they have not had any movement, but that movement could come at any time. Everyone should be working on obtaining their CSRs before November 1st.</p> <p>Melissa went onto say that the independent pharmacy licensing, as the pharmacists have shared with us, they will not take that burden on because their pharmacy license for their entire hospital systems would be in a position of anything goes sideways with any of the scheduled drugs that they would be held accountable and they can't be put in that position of risk based off of the EMS agencies.</p> <p>e. Steve Pincus – Steve reported that he has been reassigned to other duties within PEMS so Travis Veach will take over facilitator duties for EMS Ops.</p>		
6. PEMS Committee Reports	<p>a. Pharmacy Committee – See Travis Veach’s report above in 5-d.</p> <p>b. PICO – See Travis Veach’s report above in 5-d.</p>		

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	<ul style="list-style-type: none"> c. MAC – Debbie Thomas reported that the MAC had approved the Behavioral Heal protocol. d. BOD – Steve Pincus stated that the BOD Committee meeting which was scheduled for December was cancelled. The Executive Committee did meet and they were made aware of the current status of what was taking place in OEMS. e. PPP – Refer to Amy Ashe in Section 5-a above. f. STEMI – See Debbie Thomas’ report in 5-c. g. PCC – No report 		
7. Old Business	<p>a. OEMS Status – Chief Player</p> <p>Chief Player reported that both Greg Bever and Seth Craig are no longer with PEMS. As of January 1st, job duties for PEMS’ staff have been move around: <u>Amy Ashe</u> assumed Clinical Care, the MAC, Protocol, Policies and Procedures, Pediatric Care, Behavioral Health, and the Mobile Integrated Healthcare Workgroup; <u>Joann King</u> will assume the Community Health Education along with her other Education Programs duties; <u>Steve Pincus</u> will take on duties of grantsmanship; and <u>Travis Veach</u> will facilitate the EMS Operations Committee.</p> <p>Chief Player then provided an update on the budget issues with OEMS. The Governor is working with the Commissioner of Health to get the matter resolved as the internal criminal investigation continues. Money from the General Fund and VDH has been reallocated to OEMS to address the shortfall. Supposedly, payments would be made to the Councils, Return to Localities, and RSAF Grants that were allocated.</p> <p>A national company, Fitch and Associates, has been hired by VDH to provide executive support services for OEMS. They will be doing a six-month review to help restructure the office and how OEMS conducts business and duties.</p> <p>The floor was opened for questions. Creig Moore asked if there were any plans to provide CEs since the Symposium was not going to take place. Chief Player stated that all of the Councils are trying to fill that gap and he provided some examples.</p>	Add John Tucker on PICO roster as the EMS Ops Rep to PICO	Kevin

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	<p>b. CSRs and Board of Pharmacy – Travis Veach</p> <p>Refer to Staff Reports item 5-d where Travis gave his report on these items.</p> <p>c. Regional MCI Plan – Steve Pincus</p> <p>Steve reported that he was in the process of completing edits. He stated that he still had several sections left so he did not know of a delivery date for the plan to agencies.</p> <p>d. Whole Blood – Steve Pincus</p> <p>Steve Pincus reported that PEMS is now acting as the fiduciary for the Whole Blood Program and can help other agencies get a program set up in their respective jurisdictions. He stated that PEMS through its networks also located a supplier that will exchange the blood getting ready to expire so that it does not get wasted.</p>	Send BOP email out to committee members	Steve
8. New Business	<p>a. EMS Ops Facilitator</p> <p>Steve Pincus reported that Travis Veach would be taking over as the facilitator for the committee.</p>		
9. Good of the Order	<p>Creig Moore asked if there was going to be an MCI pocket guide given to the agencies. Steve Pincus stated that the Pulsara App was supposed to be use in support the plan and if. An MCI event occurred. Creig stated that it would be nice to have a pocket guide in case of technology failure. Steve stated that he would check to see if one was being produced.</p> <p>Creig stated that if there are no printing funds available, I think the Jesse DuPont Grant might be something that we could look at for getting some of those done.</p>		
10. Important Dates	<p>Steve Pincus went over the dates listed:</p> <p>a. Martin Luther King Day Holiday - PEMS Closed January 15,2024</p> <p>b. State EMS Advisory Board Meetings February 1-2, 2024</p>		

Item	Discussion	Action Required	By Whom/When
	c. EMS Operations Committee Meeting April 02, 2024 at 2:00 p.m.		
11. Adjournment	Motion to adjourn was made by Creig Moore. Meeting ended at 3:07 p.m.		